



# Lyntrixs Privacy Policy

Effective date: February 21, 2026

This Privacy Policy explains how Lyntrixs collects, uses, shares, and protects information in connection with the Lyntrixs Command Control platform and related services (the "Services").

## 1. Information We Collect

- **Account and profile data:** name, email, phone number, organization details, and roles.
- **Security and access data:** login events, device identifiers, session tokens, MFA and passkey metadata.
- **Operational data:** activity logs, audit trails, and system events tied to security operations.
- **Support communications:** requests, feedback, and troubleshooting details.
- **Usage data:** feature usage, performance metrics, and diagnostics.

## 2. How We Use Information

- Provide, secure, and operate the Services.
- Authenticate users and prevent fraud or misuse.
- Deliver customer support and service notices.
- Maintain audit trails and compliance records.
- Improve product performance and user experience.

## 3. Sharing and Disclosure

We may share information with trusted service providers (hosting, email, analytics) who are bound by confidentiality obligations. We may also disclose information as required by law, to protect rights and safety, or in connection with a corporate transaction (e.g., merger or acquisition).

## 4. Customer Responsibilities

You are responsible for ensuring you have a lawful basis to provide any data you upload or process through the Services, including providing required notices and obtaining consent where applicable.

## 5. Sensitive Information

Do not submit sensitive personal data (such as government IDs, payment card data, health data, or biometric templates) unless expressly authorized by Lyntrixs in writing.

## 6. De-identified and Aggregated Data

We may create and use de-identified or aggregated data for analytics, security, and service improvement. Such data does not identify you or your users.

## 7. Third-Party Services

The Services may integrate with third-party products. Their privacy practices are governed by their own policies, and Lyntrixs is not responsible for third-party handling of data.

## 8. Data Retention

We retain information for as long as needed to provide the Services, meet legal obligations, resolve disputes, and enforce agreements. Retention periods may vary by data type and customer requirements.

## 9. Security

We implement administrative, technical, and physical safeguards designed to protect information. No system is 100% secure; you are responsible for maintaining the confidentiality of your credentials.

## 10. Your Choices and Rights

Depending on your location, you may have rights to access, correct, delete, or restrict certain personal data. Requests can be made through your administrator or by contacting Lyntrixs.

## 11. International Transfers

Your data may be processed in countries other than your own. We take steps to ensure an appropriate level of protection for international transfers.

## 12. Children's Privacy

The Services are not directed to children under 16 and are intended for business use.

## 13. Changes to This Policy

We may update this policy from time to time. The "Effective date" above reflects the latest revision.

## 14. Contact Us

Questions or requests should be sent to your Lyntrixs account administrator or support contact.